CFT/ABA's self-paced online course library of cost-effective banking, business, and trust courses deliver concepts that can be immediately applied on the job. ABA eLearning provides enhanced support with tools like our unique, role-based training roadmaps that guide users through a proven training path; blended learning extensions that enable immediate facilitated practice and application of learning in a classroom environment; and world-class implementation support that ensures the success of your training program. Enroll for individual courses, sets of courses offered as certificates, or contact us for contract pricing (bank-wide license). Please be advised that there is a \$14.00 individual registration/processing fee for all eLearning classes.

BUSINESS BANKING & COMMERCIAL LENDING	Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
ABA Certificate in Business and Commercial Lending	BUSINESS BANKING & COMMERCIAL LE	NDING				
ABA Small Business Banker \$495 \$695 11 0.50 1.5 CFMP, 3.75 CSOP, 11 CTFA				GENERAL		
Commercial Lending		\$1,295	\$1,595	33	2.00	3.75 CERP (self-paced);
Certificate	Commercial Lending					, , ,
Statements and Tax Returns Suite \$275 \$375 7 0.50 8.75 CLBB	ABA Small Business Banker	\$495	\$695	11	0.50	1.5 CFMP, 3.75 CSOP, 11 CTFA
Statements and Tax Returns Suite	Certificate					
Statements and Tax Returns Suite \$135 \$185 0.40 0.00 1.0 CLBB	Analyzing Business Financial	\$275	\$375	7	0.50	8.75 CLBB
Statements and Tax Returns Suite	Statements and Tax Returns Suite					
Effective Commercial Loan Write- ups	Analyzing Personal Financial	\$275	\$375	6	0.50	7.25 CLBB
Ups Fundamentals of Small Business \$95 \$130 0.45 0.00 N/A	Statements and Tax Returns Suite					
Second Structuring	Effective Commercial Loan Write-	\$135	\$185	0.40	0.00	1.0 CLBB
Banking Suite	<u> </u>					
Introduction to Analyzing Financial Statements \$95		\$95	\$130	0.45	0.00	N/A
Statements						
Commercial Real Estate Lending Decision Process Full Curriculum S275 \$375		\$95	\$130	3.15	0.00	3.75 CLBB, CSOP, CTFA(FP)
Pricing and Problem Loans \$275 \$375 \$375 \$6 \$0.50 \$8.0 CLBB; 3.75 CERP						
Qualitative Analysis and Determining a Credit Risk Rating Suite \$275 \$375 6 0.50 8.0 CLBB; 3.75 CERP		\$275	\$375	7.30	0.50	
Section Sect	Pricing and Problem Loans	,	,			9.0 CLBB
Section Sect	Qualitative Analysis and					
Suite		\$275	\$375	6	0.50	0.0 0100 0.75 0500
Small Business Borrowing Suite						8.0 CLBB; 3.75 CERP
Small Business Basics \$55 \$75 0.20 0.00 N/A		\$135	\$180	0.25	0.00	O.E. CLDD. CEMP
Small Business Basics \$55 \$75 0.20 0.00 N/A Small Business Borrowing Suite \$95 \$130 0.21 0.00 N/A Small Business Operating and Life Cycle \$55 \$75 0.25 0.00 N/A Small Business Products Suite \$95 \$130 0.20 0.00 0.5 CFMP Treasury Management \$55 \$75 0.15 0.00 N/A Understanding Business Borrowers \$275 \$375 6.30 0.50 8.0 CLBB THE COMMERCIAL REAL ESTATE LENDING DECISION PROCESS (RMA) (ALL SERIES) Commercial Real Estate Lending Decision Process Full Curriculum \$749 \$1,359 19 1 23.75 CLBB Decision Process Core Curriculum \$699 \$1,259 14 0.25 17.5 CLBB Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 4.15 0.00 5.25 CLBB		φίοσ	ψ100	0.23	0.00	U.S CLDB, CFMF
Small Business Borrowing Suite \$95 \$130 0.21 0.00 N/A Small Business Operating and Life Cycle \$55 \$75 0.25 0.00 N/A Small Business Products Suite \$95 \$130 0.20 0.00 0.5 CFMP Treasury Management \$55 \$75 0.15 0.00 N/A Understanding Business Borrowers \$275 \$375 6.30 0.50 8.0 CLBB THE COMMERCIAL REAL ESTATE LENDING DECISION PROCESS (RMA) (ALL SERIES) Commercial Real Estate Lending Decision Process Full Curriculum \$749 \$1,359 19 1 23.75 CLBB Commercial Real Estate Lending Decision Process Core Curriculum \$699 \$1,259 14 0.25 17.5 CLBB Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 4.15 0.00 5.25 CLBB		\$55	\$75	0.20	0.00	N/A
Small Business Operating and Life Cycle Small Business Products Suite \$95 \$130 0.20 0.00 0.5 CFMP Treasury Management \$55 \$75 0.15 0.00 N/A Understanding Business Borrowers \$275 \$375 6.30 0.50 8.0 CLBB THE COMMERCIAL REAL ESTATE LENDING DECISION PROCESS (RMA) (ALL SERIES) Commercial Real Estate Lending Decision Process Full Curriculum Commercial Real Estate Lending \$699 \$1,259 14 0.25 17.5 CLBB Decision Process Core Curriculum Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 4.15 0.00 5.25 CLBB						-
Cycle Small Business Products Suite \$95 \$130 0.20 0.00 0.5 CFMP Treasury Management \$55 \$75 0.15 0.00 N/A Understanding Business Borrowers \$275 \$375 6.30 0.50 8.0 CLBB THE COMMERCIAL REAL ESTATE LENDING DECISION PROCESS (RMA) (ALL SERIES) Commercial Real Estate Lending Decision Process Full Curriculum \$749 \$1,359 19 1 23.75 CLBB Commercial Real Estate Lending Decision Process Core Curriculum \$699 \$1,259 14 0.25 17.5 CLBB Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 4.15 0.00 5.25 CLBB		\$55	\$75	0.25	0.00	N/A
Treasury Management	Cycle	, , , ,				N/A
Understanding Business Borrowers \$275 \$375 6.30 0.50 8.0 CLBB THE COMMERCIAL REAL ESTATE LENDING DECISION PROCESS (RMA) (ALL SERIES) Commercial Real Estate Lending Decision Process Full Curriculum Commercial Real Estate Lending Process Core Curriculum Commercial Real Estate Lending Decision Process Core Curriculum Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 4.15 0.00 5.25 CLBB	Small Business Products Suite	\$95	\$130	0.20	0.00	0.5 CFMP
THE COMMERCIAL REAL ESTATE LENDING DECISION PROCESS (RMA) (ALL SERIES) Commercial Real Estate Lending Decision Process Full Curriculum Commercial Real Estate Lending Decision Process Core Curriculum Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 \$1,259 \$14 \$0.25 \$17.5 CLBB	Treasury Management	\$55	\$75	0.15	0.00	N/A
THE COMMERCIAL REAL ESTATE LENDING DECISION PROCESS (RMA) (ALL SERIES) Commercial Real Estate Lending Decision Process Full Curriculum Commercial Real Estate Lending Decision Process Core Curriculum Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 \$1,259 \$14 \$0.25 \$17.5 CLBB	Understanding Business Borrowers	\$275	\$375	6.30	0.50	8.0 CLBB
Commercial Real Estate Lending Decision Process Full Curriculum Commercial Real Estate Lending Decision Process Core Curriculum Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 \$1,359 \$19 \$1 \$23.75 CLBB 17.5 CLBB 17.5 CLBB 17.5 CLBB						
Decision Process Full Curriculum Commercial Real Estate Lending Decision Process Core Curriculum Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 \$1,259 \$14 \$0.25 \$17.5 CLBB	THE	COMMERCIA	AL REAL ESTATE LEI	NDING DECISION	N PROCESS (RMA)	(ALL SERIES)
Commercial Real Estate Lending Decision Process Core Curriculum\$699\$1,259140.2517.5 CLBBCommercial Real Estate Lending Decision Process Underwriting\$299\$5394.150.005.25 CLBB	•	\$749	\$1,359	19	1	23.75 CLBB
Decision Process Core Curriculum Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 4.15 0.00 5.25 CLBB						
Commercial Real Estate Lending Decision Process Underwriting \$299 \$539 4.15 0.00 5.25 CLBB	_	\$699	\$1,259	14	0.25	17.5 CLBB
Decision Process Underwriting \$299 \$539 4.15 0.00 5.25 CLBB						
		\$299	\$539	4.15	0.00	5 05 CIPP
Pundlo						5.25 CLBB
Bundle \$199 \$349 2.30 0.00 3 CLBB		\$199	\$310	2.30	0.00	3 CIRR
Construction Lending \$249 \$449 3 0.00 3.75 CLBB						
CRE Lending Overview \$75 \$135 0.30 0.25 0.75 CLBB		'	'	_		
Drivers of Performance \$75 \$135 0.30 0.50 0.75 CLBB			•			

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
Due Diligence and Documentation	\$125	\$225	1	0.00	1.25 CLBB
Environmental Assessments	\$125	\$225	1	0.00	1.25 CLBB
Homebuilder Lending	\$199	\$349	2	0.00	2.5 CLBB
Leases	\$125	\$225	1.15	0.00	1.5 CLBB
Loan Structure	\$125	\$225	1	0.00	1.25 CLBB
Risk Areas	\$199	\$349	2	0.00	2.5 CLBB
Underwriting - Basics	\$199	\$349	2	0.00	2.5 CLBB
Underwriting - Different Types of	\$125	\$225	1.15	0.00	1.5 CLBB
Underwriting - Example Calculations	\$125	\$225	1.10	0.00	1.25 CLBB
onderwining - Example Calculations		THE LENDING DEC			1.23 CLDD
The Lending Decision Process Series	\$720	\$1,440	35-50	2 - 3	40.75 CIPP
(RMA) (all series)	\$720	\$1,440	33-30	2-3	49.75 CLBB
Series 1: Industry, Management, and	\$100	\$200	4	0.25	5.0 CLBB
Economic Influences		•			
Series 2: Interpreting Quality of	\$100	\$200	5	0.50	6.0 CLBB
Financial Reports and Accounts	, , ,	*			0.0 0133
Series 3: Analyzing the Company's				+	
Financial Performance and Financial	\$200	\$400	12	0.50	14.50 CLBB
Condition					
Series 4: The Cash Cycle,					
Seasonality and Discovering	\$150	\$300	8	0.50	
Borrowing Causes and Repayment	φίου	φοσσ	O	0.50	9.75 CLBB
Sources					7./3 CLBB
Series 5: Analyzing Cash Flow					
Statements to Measure Long-Term	\$150	\$300	6	0.50	7.05.CLDD
_					7.25 CLBB
Repayment Ability	¢1.50	¢200	,	0.50	
Series 6: Using Financial Projections	\$150	\$300	6	0.50	7.25 CLBB
to Fine Tune the Credit Analysis		THE ! E! ID!! ! O DEO	101011000000	0.050/50 (0.44)	
DAMA I III D III D		THE LENDING DEC			40.75.0100
RMA Lending Decision Process	\$720	\$1,440	0.35-0.50	2 - 3	49.75 CLBB
Curriculum (ALL SERIES)	6100	****	4	0.05	
Series 1: Industry, Management, and	\$100	\$200	4	0.25	5.0 CLBB
Economic Influences	****	****	_		
Series 2: Interpreting Quality of	\$100	\$200	5	0.50	6.0 CLBB
Financial Reports and Accounts					
Series 3: Analyzing the Company's	\$200	\$400	12	0.50	
Financial Performance and Financial		,			14.50 CLBB
Condition					
Series 4: The Cash Cycle,					
Seasonality, and Discovering	\$150	\$300	8	0.50	
Borrowing Causes and Repayment					9.75 CLBB
Sources					
Series 5: Analyzing Cash Flow	\$150	\$300	6	0.50	
Statements to Measure Long-Term	\$150	3300	0	0.50	7.25 CLBB
Repayment Ability					
Series 6: Using Financial Projections	\$150	\$300	6	0.50	7.25 CLBB
to Fine Tune the Credit Analysis					
COMPLIANCE & RISK MANAGEMENT					
	ON	ILINE TRAINING FO	R COMPLIANC	E PROFESSIONALS	
ABA Certificate in BSA and AML	\$1,595	\$2,095	10	0.50	10.25 CAFP, 10.25 CRCM, 3.25 CTFA,
Compliance		,	-		3.00 CCTS, 2.25 CSOP, 1.00 CERP
ABA Certificate in Compliance		_			14.75 CRCM, 10.25 CERP, 3 CAFP,
Essentials	\$1,995	\$2,595	11.10	1	1.25 CCTS, CSOP
ABA Certificate in Deposit	\$995	\$1,295	5.35	0.00	7.25 CRCM, 4.25 CERP, 3.00 CAFP,
Compliance	Ψ,,,	Ψ1,2/0	0.00	0.50	1.75 CSOP, 1 CFMP
	<u> </u>				5 5551, 1 5.1711

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
ABA Certificate in Fraud Prevention	\$795	\$1,095	5.20	0.00	4.25 CAFP, 4.25 CERP, 1.50 CRCM
ABA Certificate in Lending	\$1,095	\$1,395	8.25	0.00	10.75 CRCM, 6.25 CERP, 2.25 CAFP
ABA Certificate in Mortgage Lending Compliance	\$1,995	\$2,595	13.45	0.00	17.5 CRCM, 8.75 CERP, 2.25 CAFP
Anatomy of a Regulations for Compliance Professionals	\$275	\$375	1.40	0.00	2.0 CRCM
Bank Bribery Act for Compliance Professionals	\$275	\$375	0.30	0.00	0.75 CRCM
Bank Protection Act for Compliance Professionals	\$275	\$375	0.30	0.00	0.75 CRCM
BSA/USA Patriot Act for Compliance Professionals	\$275	\$375	1	0.00	1.25 CRCM, CAFP
CAN-SPAM Act for Compliance Professionals	\$275	\$375	0.30	0.00	0.75 CFMP, CRCM
Community Reinvestment Act, Community Bank (CRA) for Compliance Professionals	\$275	\$375	1.40	0.00	2.0 CRCM, CLBB
Community Reinvestment Act, Large Bank (CRA) for Compliance	\$275	\$375	1.40	0.00	2.0 CRCM, CLBB
Professionals CRCM Exam Online Prep	\$895	\$1,045	NA	N/A	NA
Credit Card Regulations for Compliance Professionals	\$275	\$375	1.40	0.00	2.0 CRCM
Digital Compliance for Compliance Professionals	\$275	\$375	0.40	0.00	1.0 CRCM
Electronic Funds Transfer Act for Compliance Professionals	\$275	\$375	1.10	0.00	1.5 CRCM, CFSSP, CAFP
Elements of a Compliance Program for Compliance Professionals	\$275	\$375	1.40	0.00	2.0 CRCM
Equal Credit Opportunity Act (ECOA) for Compliance Professionals	\$275	\$375	2.30	0.20	3.0 CRCM
Expedited Funds Availability (Reg CC) for Compliance Professionals	\$275	\$375	0.40	0.00	1.0 CRCM, CAFP
Fair Credit Reporting Act (FCRA) for Compliance Professionals	\$275	\$375	2.30	0.25	3.0 CRCM
Fair Debt Collection Practices Act for Compliance Professionals (Coming Soon)	N/A	N/A	N/A	N/A	N/A
Fair Housing Act for Compliance Professionals	\$275	\$375	0.25	0.00	0.5 CRCM
FDIC Coverage for Compliance Professionals	\$275	\$375	0.50	0.00	1.00 CFMP, CRCM, CSOP
Federal Benefit Payment Garnishment Rule FFIEC for Compliance Professionals	\$275	\$375	0.40	0.00	1.00 CRCM
Federal Flood Insurance Regulations for Compliance Professionals	\$275	\$375	1	0.00	1.25 CERP, CRCM
Good Faith Estimate and HUD-1 for Compliance Professionals	\$95	\$130	0.20	0.00	0.5 CRCM
Home Mortgage Disclosure Act (HMDA) for Compliance	\$275	\$375	2	0.25	2.5 CRCM
Homeowners Protection Act for Compliance Professionals	\$275	\$375	0.40	0.00	1.00 CRCM

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
Loans to Insiders (Reg O) for	\$275	\$375	2	0.00	1.25 CRCM, CLBB
Compliance Professionals		·			
Military Lending Act for Compliance	\$275	\$375	0.35	0.00	0.75 CRCM
Professionals	,	,			on o chain
Office of Foreign Assets Control	\$275	\$375	0.45	0.00	1.0 CRCM, CSOP, CCTS, CFSSP, CAFP
(OFAC) for Compliance	Ψ2, σ	φονο	0.10	0.00	1.0 CRCM, C3O1, CC13, C1331, CA11
Privacy/Information Sharing for	\$275	\$375	1.30	0.00	2.0.0004
Compliance Professionals	\$273	\$373	1.30	0.00	2.0 CRCM
Real Estate Settlement Procedures		\$075		0.05	
	\$275	\$375	2	0.25	2.5 CRCM
Act (RESPA) for Compliance					
Reg Z Ability to Repay (ATR) and	\$275	\$375	0.30	0.00	
Qualified Mortgage (QM) for	,	,			0.75 CRCM
Compliance Professionals					
Reg Z Closed-End Credit for	\$275	\$375	2.30	0.25	3.0 CRCM
Compliance Professionals					
Reg Z Open-End Credit for	\$275	\$375	1.40	0.00	2.0 CRCM
Compliance Professionals					
Reserve Requirement for Depository	¢075	4275	0.00	0.00	
Institutions Act (Reg D) for	\$275	\$375	0.20	0.00	0.5 CRCM, CSOP
Compliance Professionals					
Secure and Fair Enforcement for					
Mortgage Licensing Act (SAFE	\$275	\$375	0.40	0.00	
Act)/Reg G for Compliance	,	,			1.00 CRCM
Professionals					1.00 CKC/M
Servicemembers Civil Relief Act	\$275	\$375	1.40	0.00	2.0 CRCM
(SCRA) for Compliance Professionals	Ψ2/3	φ3/3	1.40	0.00	2.0 CRC/M
Title III of the Americans with					
	N/A	NA	NA	N/A	NA
Disabilities Act for Compliance					NA .
Professionals (Coming Soon) Truth-in-Savings Act (Reg DD) for	\$275	\$375	1	0.00	1.05.0004
Compliance Professionals	\$273	\$3/3	ı	0.00	1.25 CRCM
•					
Unfair, Deceptive, or Abusive Acts or	\$275	\$375	1.40	0.00	0.05.0004
Practices (UDAAP) for Compliance		·			2.25 CRCM
Professionals		DIOL			
	41.505		MANAGEMEN		
ABA Certificate in BSA and AML	\$1,595	\$2,095	10	0.50	10.25 CAFP, 10.25 CRCM, 3.25 CTFA,
Compliance					3.00 CCTS, 2.25 CSOP, 1.00 CERP
ABA Certificate in Financial and	\$1,295	\$1,795	5.15	0.50	7.0 CERP
Credit Risk Management					
ABA Certificate in Fraud Prevention	\$795	\$1,095	5.20	0.50	4.25 CAFP, 4.25 CERP, 1.50 CRCM
				1	
ABA Certificate in Operational Risk	\$1,595	\$2,095	10	0.50	9.25 CAFP; 12.75 CERP; 11.5 CRCM;
Management					9.75 CSOP
CAFP Exam Online Prep	\$895	\$1,045	NA	0.00	NA
CERP Exam Online Prep	\$895	\$1,045	NA	0.00	NA
Credit Risk Management:	¢075	¢27E	0.45	0.00	
Commercial and Agricultural	\$275	\$375	0.45	0.00	1.0 CERP
Lending					
Credit Risk Management: Managing,	\$275	\$375	0.40	0.00	1.0 CERP
Monitoring, and Measuring	' " -	¥			JENI
Credit Risk Management: Other	\$275	\$375	0.45	0.00	1.0 CERP
Sources of Credit Risk	Ψ2/3	Ψ5/ 5	0.40	0.00	1.0 CERF
	¢075	¢275	0.40	0.00	4.6.5
Credit Risk Management: Retail	\$275	\$375	0.40	0.00	1.0 CERP
Lending	A	40		2.22	4.
Cybersecurity Management	\$275	\$375	1	0.00	1.25 CAFP, CFSSP, CRCM, CSOP

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
Elements of an Operational Risk	\$275	\$375	1	0.00	1.0 CAFP; 1.0 CRCM; 1.0 CSOP
Management Program	,				1.0 CATT, 1.0 CRCM, 1.0 COOT
Financial Risk Management: Interest	\$275	\$375	0.50	0.00	1.0 CERP
Rate Risk					
Financial Risk Management: Liquidity Risk	\$275	\$375	0.45	0.00	1.0 CERP
Fraud and Criminal Threats	\$275	\$375	1	0.00	1.0 CAFP; 1.0 CRCM; 1.0 CFSSP
Incident Management and	\$275	\$375	1	0.00	1.25 CFSSP; 1.25 CSOP
Resilience	Ψ27 Ο	Ψ07-0		0.00	1.25 61331, 1.25 6361
Introduction to Credit Risk	\$275	\$375	0.45	0.00	1 CERP
Operational Risk Model	\$275	\$375	1	0.00	1.5 CAFP; 1.5 CRCM; 1.5 CSOP
Management		·			
Oversight and Management of	\$275	\$375	1	0.00	1.25 CAFP; 1.25 CRCM; 1.25 CSOP
Operational Risk					
Payments and Settlements	\$275	\$375	1	0.00	1.0 CAFP; 1.0 CRCM; 1.0 CSOP; 1.0 CFSSP
Physical Security	\$275	\$375	1	0.00	1.0 CRCM; 1.0 CFSSP
Regulatory Exam Management	\$275	\$375	1	0.00	1.0 CAFP; 1.0 CRCM
Risk and Control Self-Assessment	\$275	\$375	1	0.00	1.25 CRCM; 1.25 CSOP
(RCSA)					
Vendor Risk Management	\$275	\$375	1	0.00	1.25 CAFP, CRCM, CSOP
	•	RISK MANAC	GEMENT FRAM	EWORKS	
ABA Certificate in Risk Management Frameworks	\$1,395	\$1,895	8	0.50	9.75 CERP, 4.50 CRCM
Board and Senior Management Oversight	\$275	\$375	0.40	0.00	1.0 CERP
Enterprise Risk Management	\$275	\$375	1.15	0.00	1.5 CERP
Reporting					
Introduction to Enterprise Risk	\$275	\$375	0.45	0.00	1.0 CERP
Management	40	4077			
Risk Identification	\$275	\$375	0.40	0.00	1.0 CERP
Risk Management Control Frameworks	\$275	\$375	0.40	0.00	1.0 CERP
Risk Measurement and Evaluation	\$275	\$375	0.50	0.00	1.0 CERP
Risk Mitigation	\$275	\$375	0.40	0.00	1.0 CERP
Risk Monitoring	\$275	\$375	1	0.00	1.25 CERP
Risk Policies, Procedures, and Limits	\$275	\$375	0.40	0.00	1.0 CERP
			COMPLIANCE T		
Bank Director Series	\$895	\$1,195	1.45	0.00	N/A
Beyond the Welcome: New Director Onboarding	N/A	\$75	0.09	0.00	N/A
Board Oversight: Bank Governance Structure	N/A	\$75	0.04	0.00	N/A
Board Oversight: BSA/AML/OFAC	N/A	\$75	0.04	0.00	N/A
Board Oversight: Compliance	N/A	\$75	0.04	0.00	·
Control Activities		·			N/A
Board Oversight: Compliance Management	N/A	\$75	0.04	0.00	N/A
Board Oversight: Credible Challenge	N/A	\$75	0.04	0.00	N/A
Board Oversight: Effective		·	0.05	0.00	
Compliance Management System	N/A	\$75	0.05	0.00	N/A
(CMS)					ĺ
Board Oversight: Fair Lending	N/A	\$75	0.05	0.00	N/A
Board Oversight: Fostering	N/A	\$75	0.03	0.00	N/A
Innovation					

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
Board Oversight: Insiders and	N/A	\$75	0.07	0.00	N/A
Regulation O					
Board Oversight: Managing	N/A	\$75	0.04	0.00	N/A
Reputation Risk					,
Board Oversight: Post Compliance	N/A	\$75	0.05	0.00	N/A
Exam Activities		,			14,11
Board Oversight: Preparing for the	N/A	\$75	0.04	0.00	N/A
Compliance Exam	,	Ψ, σ	0.0 .	0.00	N/A
Digital Trends: Blockchain	N/A	\$75	0.05	0.00	N/A
Digital Trends: Cybersecurity	N/A	\$75	0.04	0.00	N/A
Digital Trends: Payments	N/A	\$75	0.05	0.00	N/A
Diversifying the Board: Strategies	N/A	\$75	0.11	0.00	N/A
and Best Practices	1 1,7 1	Ψ, σ	0.11	0.00	N/A
Encouraging Women to Accept the	N/A	\$75	0.11	0.00	N/A
Ask	14//	Ψ/Ο	0.11	0.00	N/A
What Do Bank Boards Do?	N/A	\$75	0.07	0.00	N/A
Active Aggressor for Employees	\$55	\$75	0.35	0.00	0.75 CFSSP
Active Aggressor for Managers	\$95	\$130	0.40	0.00	1 CFSSP
ADA Accessibility	\$55	\$75	0.30	0.00	1.0 CRCM
ADA: How to Serve and Work with	\$95	\$130	0.45	0.00	
People Living with Disabilities (NEW)	φτο	φιου	0.43	0.00	1 CRCM
		¢120	0.45	0.00	1.0.0004
ADA Overview and Employment	\$95	\$130	0.45	0.00	1.0 CRCM
Advertising: CAN-SPAM Act	\$55	\$75	0.30	0.00	0.75 CRCM, CFMP
Advertising: Overview for Marketers	\$95	\$130	0.40	0.00	1 CFMP
Appraisals: FIRREA and Interagency	\$95	\$130	0.50	0.00	1.0 CLBB, CRCM
Appraisals: Reg Z Requirements	\$55	\$75	0.25	0.00	.5 CLBB, CRCM
Bank Bribery Act	\$55	\$75	0.20	0.00	0.5 CFSSP
Bank On: Opening the Door to	\$55	\$75	0.30	0.00	0.75 CFMP
Bank Protection Act	\$35	\$55	0.15	0.00	N/A
Banking Law and Referrals	\$95	\$130	0.40	0.00	1.0 CCTS, CRCM, CRSP, CSOP, CFTA(FID)
Best Practices for Managing Remote	\$35	\$55	0.15	0.00	N/A
Employees					
BSA/AML: Beneficial Ownership and	\$55	\$75	0.30	0.00	0.75 CAFP, CRCM
Customer Due Diligence					
BSA/AML: CIP Advanced	\$55	\$75	0.30	0.00	0.75 CCTS, CFSSP, CLBB, CRCM, CSOP,
BSA/AML: CIP Basics	\$55	\$75	0.40	0.00	0.75 CFSSP, CRCM, CAFP
BSA/AML: Communicating with	\$55	\$75	0.20	0.00	0.5 CFSSP, CRCM, CAFP
Customers about CTRs					·
BSA/AML: Completing the CTR	\$95	\$130	0.45	0.00	1.0 CFSSP, CRCM, CAFP
BSA/AML: Exempting Customers	\$55	\$75	0.25	0.00	0.5 CCTS, CFSSP, CLBB, CRCM, CSOP,
from CTR Reporting					CTFA(FID), CAFP
BSA/AML: Fundamentals	\$55	\$75	0.30	0.00	0.75 CAFP, CCTS, CRCM, CSOP, CTFA
BSA/AML: Recordkeeping - Wires,	\$55	\$75	0.20	0.00	
Money Orders, and other					0.5 CCTS, CFSSP, CLBB, CRCM, CSOP, CTFA(FID)
BSA/AML: Reporting	\$55	\$75	0.20	0.00	0.5 CCTS, CFSSP, CLBB, CRCM, CSOP, CTFA(FID), CAFP
BSA/AML: Risk Assessment and Customer Due Diligence	\$55	\$75	0.15	0.00	0.25 CCTS, CFSSP, CLBB, CRCM, CSOP, CTFA(FID), CAFP
BSA/AML: SAR Filing	\$95	\$130	0.40	0.00	1.0 CCTS, CFSSP, CLBB, CRCM, CSOP, CTFA(FID)
BSA/AML: USA PATRIOT Act	\$55	\$75	0.20	0.00	0.5 CCTS, CFSSP, CLBB, CRCM, CSOP, CTFA(FID)
Community Reinvestment Act (Reg	\$55	\$75	0.30	0.00	0.5 CLBB
Conscious Bias	\$55	\$75	0.30	0.00	N/A
Culturally Respectful Customer	\$95	\$130	0.55	0.00	19/6
Service	,	, ,,,			N/A
Cybersecurity Fundamentals	\$55	\$75	0.30	0.00	0.75 CFSSP, CRCM, CSOP
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Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
ECOA and Regulation B: Overview	\$55	\$75	0.35	0.00	0.75 CLBB, CRCM
Elder Financial Exploitation	\$55	\$75	0.25	0.00	0.5 CRCM, CTFA(FP)
E-Sign Compliance	\$55	\$75	0.35	0.00	0.75 CRCM
Extending Credit to Bank Insiders	\$35	\$55	0.15	0.00	
(Reg O)		·			0.5 CLBB, CRCM
Fair Housing Act	\$55	\$75	0.20	0.00	N/A
Fair Lending	\$95	\$130	0.15	0.00	1.5 CLBB
Fair Lending for Marketers	\$35	\$55	0.15	0.00	.25 CFMP
FCRA: Adverse Action	\$55	\$75	0.15	0.00	0.5 CRCM
FCRA: Affiliate/Third Party	\$35	\$55	0.15	0.00	0.5 CRCM
FCRA: Duties of Furnishers	\$35	\$55	0.20	0.00	olo okom
	4	455			0.5 CRCM
FCRA: Introduction and Overview	\$35	\$55	0.20	0.00	0.5 CRCM
FCRA: Medical Information Sharing	\$35	\$55	0.15	0.00	N/A
FCRA: Notice to Consumers (Risk-	\$55	\$75	0.15	0.00	N/A
Based Pricing)	\$55	\$/5	0.13	0.00	
•,	# = =	ф 7 г	0.05	0.00	0.5 CRCM
FCRA: Permissible Purpose	\$55	\$75	0.25	0.00	0.5 CRCM
FCRA: Prescreened Offers of Credit	\$35	\$55	1.10	0.00	0.5 CRCM
FCRA: Use of Consumer Reports in	\$35	\$55	0.15	0.00	N/A
FDIC for Marketers	\$35	\$55	0.50	0.00	.25 CFMP
FDIC Insurance Coverage	\$95	\$130	0.15	0.00	1.0 CRCM, CSOP
Flood Disaster Protection Act	\$35	\$55	0.25	0.00	0.5 CLBB
Fraud Recognition and Prevention	\$95	\$130	0.50	0.00	1.0 CRCM, CAFP, CFSSP
Good Faith Estimate and HUD-1	\$55	\$75	0.15	0.00	0.25 CRCM
Home Mortgage Disclosure Act	\$55	\$75	0.30	0.00	
(HMDA) Overview					1.0 CRCM
Homeowners Protection Act	\$95	\$130	0.30	0.00	0.75 CRCM, CFMP
Human Trafficking and Human	\$95	\$130	1.00	0.00	
Smuggling					1.25 CAFP, CRDM
Identity Theft Red Flags and	\$95	\$130	0.45	0.00	
Information Security (NEW)					1.0 CCTS, CRCM, CSOP, CAFP
Leveraging the Benefits of a Diverse	\$95	\$130	0.55	0.00	
Workforce					N/A
Military Lending Act	\$95	\$130	0.40	0.00	1.0 CRCM
Mortgage Servicing: ARM Notices	\$55	\$75	0.30	0.00	0.75 CRCM
Mortgage Servicing: Early	\$55	\$75	0.30	0.00	0.75 CRCM
Mortgage Servicing: Error Resolution	\$95	\$130	0.40	0.00	1 CRCM
Mortgage Servicing: Escrow	\$95	\$130	0.40	0.00	
Accounts					1 CRCM
Mortgage Servicing: Force-Placed	\$95	\$130	0.40	0.00	
Insurance		·			1 CRCM
Mortgage Servicing: Loan	\$95	\$130	0.45	0.00	
Origination and Servicing Transfers	7,0	7.30	20	1.00	1 CRCM
Mortgage Servicing: Loss Mitigation	\$95	\$130	0.45	0.00	1 CRCM
Mortgage Servicing: Overview	\$95	\$130	0.45	0.00	1 CRCM
Mortgage Servicing: Payment	\$95	\$130	0.40	0.00	1 CRCM
Mortgage Servicing: Successors in	\$95	\$130	0.45	0.00	1 CROW
Interest	Ψ/0	Ψίου	0.40	0.00	1 CRCM
Office of Foreign Assets Control	\$55	\$75	0.20	0.00	1 CKCM
(OFAC)	ΨΟΟ	Ψ/Ο	0.20	0.00	0.5 CCTS, CFSSP, CLBB, CRCM, CSOP, CAFP
	¢çç	¢75	O 1 F	0.00	U.S CCIS, CESSE, CEBB, CRCM, CSOF, CAFF
Privacy: GLBA Rule (Reg P)	\$55	\$75	0.15	0.00	
Driver over CLDA Code	¢	¢7 <i>F</i>	0.05	0.00	NA NA
Privacy: GLBA Safeguards Rule	\$55 \$55	\$75	0.25	0.00	NA NA
Privacy: Overview of Laws	\$55	\$75	0.10	0.00	NA
Real Estate Settlement Procedures	\$95	\$130	0.25	0.00	1.25 CRCM

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
Recognizing and Preventing UDAAP	\$95	\$130	1	0.00	
					1.25 CRCM, CSOP
Reg B: Appraisals and Other	\$55	\$75	1	0.00	0.50 CLBB, CRCM
Reg B: Creditors' Requests for	\$35	\$55	0.20	0.00	
Information					0.50 CLBB, CRCM
Reg B: Evaluating Applications	\$55	\$75	0.15	0.00	
					0.50 CLBB, CRCM
Reg B: Notifications	\$35	\$55	0.20	0.00	0.50 CLBB, CRCM
Reg CC Check 21	\$35	\$55	0.15	0.00	0.50 CRCM
Reg CC Disclosures and Notifications	\$35	\$55	0.15	0.00	0.25 CAFP, CFSSP, CRCM
Reg CC Exceptions to Funds	\$35	\$55	0.7	0.00	
Availability Schedules					0.10 CAFP, CFSSP, CRCM
Reg CC Funds Availability Schedules	\$35	\$55	0.5	0.00	
					0.25 CAFP, CFSSP, CRCM
Reg CC Indorsements	\$55	\$75	0.7	0.00	
_					0.50 CRCM
Reg CC Subpart C	\$95	\$130	0.20	0.00	1.0 CAFP, CFSSP, CRCM
Reg DD Disclosures and Payment of	\$55	\$75	0.40	0.00	0.50 CRCM
Reg DD for Marketers	\$55	\$75	0.21	0.00	
		·			0.5 CFMP
Reg DD Overdraft Rules	\$55	\$75	0.25	0.00	0.75 CRCM
Reg E Consumer Liability	\$55	\$75	0.25	0.00	0.5 CFSSP, CRCM, CAFP
Reg E Consumer Remittances	\$95	\$130	0.25	0.00	1.50 CRCM
Reg E Disclosure Requirements	\$55	\$75	1.10	0.00	0.5 CFSSP, CRCM, CAFP
Reg E Error Resolution Requirements	\$55	\$75	0.20	0.00	0.5 CFSSP, CRCM, CAFP
Reg E Gift Cards	\$55	\$75	0.25	0.00	0.5 CFSSP, CRCM
Reg E Overdrafts	\$55	\$75	0.20	0.00	0.5 CFSSP, CRCM
Reg E Overview	\$55	\$75	0.25	0.00	0.75 CFSSP, CRCM, CAFP
Reg E Payroll Cards	\$35	\$55	0.35	0.00	0.25 CFSSP, CRCM
Reg E Preauthorized Transfers	\$35	\$55	0.15	0.00	0.25 CFSSP, CRCM
Reg E Prepaid Accounts	\$95	\$130	0.15	0.00	1 CFSSP, CRCM
Reg F: Fair Debt Collection Practices	\$95	\$130	0.40	0.00	1.25 CRCM
Reg W: Affiliate Transactions	\$35	\$55	1.00	0.00	0.5 CRCM
Reg Z Adjustable Rate Mortgages	\$55	\$75	0.15	0.00	0.5 CRCM
Reg Z Advertising	\$95	\$130	0.25	0.00	0.5 CFMP, CRCM
Reg Z Advertising for Marketers	\$95	\$130	0.45	0.00	.5 CRCM, CFMP
Reg Z Credit Cards	\$55	\$75	0.35	0.00	0.75 CLBB, CRCM
Reg Z HELOCs (Open-End Credit)	\$55	\$75	0.35	0.00	0.75 CLBB, CRCM
Reg Z HOEPA and Higher-Priced	\$95	\$130	0.35	0.00	1.0 CLBB, CRCM
Reg Z Installment and Home Equity	\$55	\$75	0.50	0.00	·
Loans (Closed-End Credit)	, , , ,	, , ,			0.75 CLBB, CRCM
Reg Z Mortgages (Closed-End	\$55	\$75	0.30	0.00	C.75 CLDB, CROM
Credit)	400	Ψ, σ	0.00	0.50	0.5 CLBB, CRCM
Reg Z Non Home Secured (Open-	\$55	\$75	0.20	0.00	U.J CLDD, CRCM
End Credit)	φυυ	Ψ/Ο	0.20	0.00	O.E. CIRR. CRCM
	\$95	\$130	0.20	0.00	0.5 CLBB, CRCM
Reg I Overview	\$75	φιου	0.20	0.00	1.0.0100 0000
Pog 7 Privato Education Loans	¢ E E	¢7£	0.50	0.00	1.0 CLBB, CRCM
Reg Z Private Education Loans Reg Z Reverse Mortgages	\$55 \$55	\$75 \$75	0.50	0.00	0.5 CLBB, CRCM
Reg Z Right of Rescission	\$55 \$55	\$75 \$75	0.20	0.00	0.5 CLBB, CRCM
	\$55 \$55	\$75 \$75	0.25	0.00	0.75 CLBB, CRCM
Reserve Requirements for Depository				+	N/A
Right to Financial Privacy Act (RFPA)	\$55	\$75	0.40	0.00	
	45-	4165			0.75 CLBB, CRCM, CSOP, CTFA
Robbery and Bank Security	\$95	\$130	0.30	0.00	N/A
Servicemember Civil Relief Act	\$95	\$130	0.45	0.00	1.0 CRCM

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
Sexual and Workplace Harassment	\$95	\$130	0.50	0.00	N/A
Sexual and Workplace Harassment	\$95	\$130	0.40	0.00	N/A
Social Media for Marketers	\$55	\$75	1	0.00	.5 CFMP
Social Media: Managing the Risks	\$95	\$130	0.45	0.00	1.0 CFMP, CRCM
Telephone Consumer Protection Act	\$95	\$130	0.25	0.00	1.0 CRCM
The S.A.F.E. Act - Secure and Fair	\$95	\$130	0.40	0.00	
Enforcement for Mortgage Licensing		·			0.75 CRCM
TILA-RESPA Integrated Disclosures	\$55	\$75	0.30	0.00	0.75 CRCM
UDAAP for Marketers	\$95	\$130	0.30	0.00	1 CFMP
Unlawful Internet Gambling	\$55	\$75	0.45	0.00	0.5 CRCM, CFSSP
EXECUTIVE EDUCATION					
ABA Certificate in Bank Financial Management*	NA	NA	N/A	0.00	72 CERP; 1 CAFP, CCTS, CFMP, CISP, CRCM, CRSP, CSOP, CTFA
ABA-Wharton Competitive and Corporate Strategy Curriculum	\$925	\$1,175	NA	0.00	NA
ABA-Wharton Leadership in the 21st Century Curriculum	\$925	\$1,175	NA	0.00	NA
ABA-Wharton Managing and Motivating Talent Curriculum	\$925	\$1,175	NA	0.00	NA
ABA-Wharton Managing the Value of Customer Relationships	\$925	\$1,175	NA	0.00	NA
ABA Wharton Emerging Leaders Certificate: Strategy	\$1,695	\$2,195	NA	0.00	14.50 CERP
ABA-Wharton Emerging Leaders - Advanced Emerging Leadership	\$695	\$925	NA	0.00	NA
ABA-Wharton Emerging Leaders - Engaging and Motivating Talent	\$1,695	\$2,195	NA	0.00	NA
Emerging Leaders: Developing a Personal Value Proposition	\$135	\$185	0.15	0.00	0.50 CTFA
Emerging Leaders: Emotional Intelligence	\$135	\$185	0.15	0.00	0.50 CTFA
Emerging Leaders: Mastering the Art of Inquiry	\$135	\$185	0.25	0.00	0.50 CTFA
Ethical Issues for Bankers	\$55	\$75	0.25	0.00	1.0 CAFP, CCTS, CFMP, CISP, CLBB, CRCM, CRSP CSOP
Leveraging the Benefits of a Diverse Workforce	\$95	\$130	0.55	0.00	N/A
MORTGAGE LENDING					
ABA Residential Mortgage Lender Certificate	\$775	\$985	22	1	8.25 CTFA; 1.5 CAFP, CRCM; 1.25 CFMP, CSOP; 1.0 CCTS, CISP, CRSP
Effective Referrals Suite	\$55	\$75	0.15	0.00	0.5 CLBB
Ethical Issues for Bankers	\$55	\$75	0.25	0.00	1.0 CAFP, CCTS, CFMP, CFSSP, CISP, CLBB, CRCM, CRSP, CSOP, CTFA
Handling Mortgage Inquiries and Making Referrals	\$95	\$130	1.40	0.25	2.0 CRCM
Mortgage Customer Counseling and Prequalification	\$95	\$130	2.30	0.25	N/A
Personal Tax Return Analysis	\$95	\$130	6	0.50	7.25 CLBB, CTFA(FP)
- /		RESIDENTIAL LEN	DING COURSI	ES (ALL REGS)	
Appraisal Procedures	\$105	\$143	1	0.00	N/A
Basics of Mortgage Processing	\$105	\$143	0.45	0.00	N/A
Determining Your Role in Fraud Prevention	\$105	\$143	0.30	0.00	N/A
Discovering FHA Programs	\$105	\$143	1	0.00	N/A

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
Essentials of Mortgage Lending	\$105	\$143	1.30	0.00	N/A
Explaining Loan Modifications	\$105	\$143	1	0.00	N/A
Mitigating Potential Fraud in Your	\$105	\$143	0.30	0.00	·
Organization					N/A
	\$105	\$143	1	0.00	·
Preparing the Closing Disclosure					N/A
Preparing the Loan Estimate	\$105	\$143	1	0.00	N/A
Processing and Underwriting Credit	\$105	\$143	1	0.00	N/A
Processing Income and Assets	\$105	\$143	1	0.00	N/A
Reviewing the Uniform Residential	\$105	\$143	1	0.00	N/A
		PA'	YMENT SYSTEMS		·
Payment Systems Emerging Products	\$195	\$225	0.40	0.00	1.0 CAFP; CFMP
Payment Systems Trends	\$195	\$255	0.40	0.00	1.0 CAFP; CRCM
Payments System Training Suite	\$295	\$395	1.20	0.00	2.0 CAFP; 1.0 CFMP; 1.0 CRCM
RETAIL BANKING AND MARKETING				•	<u> </u>
		DIGITAL MARI	KETING (MINDSE	T DIGITAL)	
Marketing in a Digital World: Digital	\$299	\$399	3.30	0.00	
Campaigns	·	,			4.5 CFMP
Build Your Campaign	\$129	\$179	0.45	0.00	1 CFMP
Find Your Audience	\$129	\$179	1.15	0.00	1.5 CFMP
Search Engine Optimization	\$129	\$179	1	0.00	1.25 CFMP
Search Englis Ophinization	T · - ·	<u> </u>	NERAL BANKING		1.20 01711
ABA Bank Solutions Provider	\$495	\$695	6	0.50	1.5 CAFP, CFSSP, CRCM: 1.25 CSOP: 1.25 CFMP:
Certificate	¥ •	4		5.00	1.0 CCTS, CISP, CLBB, CRSP, CTFA
ABA Bank Teller Certificate	\$695	\$995	13	1.00	1.5 CAFP, CRCM; 1.25 CFMP, CSOP;
ABA Branch Manager Certificate	\$1,295	\$1,595	14	2.00	1.75 CFMP; 1.5 CAFP, CRCM; 1.25 CSOP;
ABA Certificate in Bank Financial	NA	NA	N/A	0.00	72 CERP; 1 CAFP, CCTS, CFMP, CISP, CRCM,
Management*					CRSP, CSOP, CTFA
ABA Certificate in General Banking*	N/A	N/A	N/A	0.00	15 CFMP
	\$795	\$995	10	1.00	
ABA Customer Service	Ψ//3	Ψ//Ο	10	1.00	1.5 CAFP, CRCM; 1.25 CFMP, CSOP; 1 CCTS,
Representative Certificate					CISP, CRSP, CTFA
ABA Digital Banker Certificate	\$495	\$595	3	0.00	2.75 CFMP, 2.0 CAFP, 1.75 CRCM, 0.75 CSOP
ABA Foundational Certificate in Bank	NA	NA	17	2.00	
Marketing*					49.00 CFMP, 1.25 CRCM, CSOP
ABA Personal Banker Certificate	\$795	\$995	13.30	1.00	1.5 CAFP, CRCM; 1.25 CFMP, CSOP; 1 CCTS,
ABA Universal Banker Certificate	\$795	\$995	9.30	0.50	1.5 CAFP, CRCM; 1.25 CFMP, CSOP; 1 CCTS,
Banking Basics Suite	\$595	\$795	2	0.00	N/A
Bank Marketing: Building Customer	\$55	\$75	0.12	0.00	
Relationships	* - - -	47 5	0.10	0.00	N/A
Bank Payment Systems and Technology	\$55	\$75	0.10	0.00	N/A
	\$55	\$75	0.12	0.00	IN/A
Bank Sales and Service: Expanding Customer Relationships	Ψ00	Ψ/ Ο	0.12	0.00	N/A
Banks as a Business	\$55	\$75	0.10	0.00	N/A N/A
Banks and the Deposit Function	\$55	\$75	0.10	0.00	N/A N/A
Banks and the Economy	\$55	\$75	0.10	0.00	N/A N/A
Banks and Personal Wealth	\$55	\$75	0.10	0.00	IN/A
Management	Ψ00	Ψ, Ο	0.10	0.00	N/A
_	\$55	\$75	0.12	0.00	17/5
Business and International Banking	ΨΟΟ	Ψ/ Ο	0.12	0.00	NI/A
Services	\$895	\$1,045	NA	N/A	N/A
CFMP Exam Online Prep		·			NA
Community Bank Suite -	\$235	\$315	5.40	0.00	1.0 CAFP, CCTS, CFMP, CFSSP, CISP, CLBB,
Foundational Skills	4	4			CRCM, CRSP, CSOP, CTFA
Community Bank Suite - Onboarding	\$295	\$405	1.12	0.00	
Basics					0.25 CAFP, CFSSP, CRCM

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
Digital Banker Suite	\$195	\$275	1	0.00	1.75 CFMP
Introduction to Banking	\$55	\$75	0.10	0.00	N/A
Lending as a Cornerstone of Banking	\$55	\$75	0.10	0.00	N/A
Safeguarding Bank Assets and the Nation	\$55	\$75	0.12	0.00	N/A
Safeguarding the Customer and the Bank	\$55	\$75	0.12	0.00	N/A
Ethical Issues for Bankers	\$55	\$75	0.25	0.00	1.0 CAFP, CCTS, CFMP, CFSSP, CISP, CLBB,
Robbery and Bank Security	\$95	\$130	0.45	0.00	N/A
Teller Basics Suite	\$150	\$200	5	0.00	N/A
	· · ·	MAN	AGEMENT SKILI	LS	.,,,,
ABA Supervisor/Team Leader Certificate	\$895	\$1,095	9.30	1	1.5 CAFP, CRCM; 1.25 CFMP, CSOP; 1 CCTS, CISP, CRSP, CTFA
Authentic Leadership	\$55	\$75	0.15	0.00	N/A
Building Collaborative Teams	\$55	\$75	0.15	0.00	N/A
Coaching	\$55	\$75	0.15	0.25	N/A
Communicating Vision	\$55	\$75	0.15	0.00	N/A
Community Bank Suite -	\$260	\$365	2.03	0.00	N/A
Management Skills	·	·			N/A
Corrective Action	\$55	\$75	0.15	0.25	N/A
Effective Meetings	\$55	\$75	0.15	0.00	N/A
Employee Recognition	\$55	\$75	0.15	0.00	N/A
Employment Law	\$95	\$130	0.45	0.00	N/A
Empowerment	\$55	\$75	0.15	0.00	N/A
Interviewing	\$55	\$75	0.15	0.00	N/A
Leadership in Action Suite	\$195	\$275	1.15	0.00	N/A
Leveraging the Benefits of a Diverse Workforce	\$95	\$130	0.55	0.00	N/A
Management Essentials Suite	\$275	\$375	1.30	0.00	N/A
Managing Change	\$55	\$75	0.15	0.25	N/A N/A
Managing Performance	\$55	\$75	0.15	0.25	N/A
Sexual and Workplace Harassment	\$95	\$130	1	0.00	<u> </u>
Sexual and Workplace Harassmeni	Ψ/3	'	JCT KNOWLED	l .	N/A
Consumer Credit Basics	\$55	\$75	0.20	0.00	NI/A
	\$55	\$75	0.20	0.00	N/A
Consumer Loan Process	\$95	\$130	0.40	0.00	N/A
Fundamentals of Consumer Lending Suite		·			N/A
Fundamentals of Small Business Banking Suite	\$95	\$130	0.45	0.00	N/A
Introduction to Analyzing Financial Statements	\$95	\$130	3.15	0.25	3.75 CLBB,, CSOP, CTFA(FP)
Personal Tax Return Analysis	\$95	\$130	6	0.00	7.25 CLBB, CTFA(FP)
Small Business Basics	\$55	\$75	0.20	0.00	N/A
Small Business Borrowing Suite	\$95	\$130	0.21	0.00	0.5 CFMP, 0.5 CLBB
Small Business Operating and Life	\$55	\$75	0.25	0.00	N/A
Small Business Products Suite	\$95	\$130	2	0.00	1.25 CLBB
Understanding Business Bank Products Suite	\$135	\$185	0.41	0.00	N/A
Understanding Consumer Bank	\$175	\$225	1.18	0.00	
Products Suite			SALES SKILLS		N/A
	\$55	\$75		0.00	
Coaching to Support the Sales Process	န၁၁	φ/3	0.20	0.00	N/A
Community Bank Suite - Sales Skills	\$95	\$135	0.35	0.00	N/A
Effective Referrals Suite	\$55	\$75	0.15	0.00	N/A
Essential Selling Skills Bundle	\$195	\$275	1.30	0.00	N/A
Event Networking	\$95	\$130	1	0.00	1.0 CFMP

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
Growing Small Business Relationships	\$95	\$130	0.50	0.00	N/A
Making the Client Call Suite	\$55	\$75	0.20	0.00	N/A
Overcoming Objections Suite	\$55	\$75	0.20	0.00	N/A
Referring Insurance and Annuity	\$95	\$130	1.25	0.00	N/A
Referring Investment Clients	\$95	\$130	0.35	0.00	N/A
	\$95	\$130	0.40	0.00	
Referring Trust Clients	40.5	#100	1.05	0.00	N/A
Relationship Sales for Small Business	\$95 \$55	\$130	1.25 0.15	0.00	N/A
Relationship Sales Suite	\$55 \$55	\$75 \$75	0.13	0.00	N/A
Sales Planning Suite	\$129	\$179	1.45	0.00	N/A
Selling in a Social World	ψ127	Ψ1//	1.45	0.00	N/A
Selling in a Social World: Engage	\$49	\$69	0.45	0.00	N/A
Your Audience	Ψ.//	φσ,	00	0.00	N/A
Selling in a Social World: Extend Your	\$89	\$129	1	0.00	N/A
Successful Sales Campaigns	\$95	\$130	2	0.00	N/A
Tele-consulting	\$95	\$130	1.35	0.00	N/A
Why Quality Customer Service	\$95	\$130	0.35	0.00	NI/A
Matters		\A/\C	RKPLACE SKILLS	<u> </u>	N/A
Communication Basics Suite	\$55	\$75	0.20	0.00	N/A
Dealing Effectively with Co-workers	\$95	\$130	3	0.25	N/A N/A
Essentials of Workplace Conduct	\$95	\$130	0.40	0.00	N/A
Improving Productivity	\$95	\$130	3	0.25	N/A N/A
Managing Time at Work	\$95	\$130	1	0.00	N/A
Online Communication Suite	\$55	\$75	0.10	0.00	N/A
Presentation Skills Suite	\$95	\$130	0.50	0.00	N/A
Sexual and Workplace Harassment	\$95	\$130	0.40	0.00	N/A
The Power Network Habit Curriculum	\$249	\$399	2	0.00	3.25 CFMP
The SOS Habit	\$99	\$149	0.40	0.00	1.0 CFMP
Verbal Communication Suite	\$55	\$75	0.20	0.00	N/A
Written Communication Suite	\$55	\$75	0.20	0.00	N/A
WEALTH MANAGEMENT & TRUST					
A Deeper Dive into Non-Financial Assets	\$135	\$185	0.25	0.00	0.50 CTFA
ABA Certificate and Fiduciary	\$1,295	\$1,795	5	0.00	
Relationship Management	\$1,795	\$2,395	9	0.00	7.0 CTFA
ABA Certificate in Asset Management	ψ1,/70	ΨΖ,Ο7Ο	7	0.00	13 CTFA, 8.5 CRSP, 8.00 CSOP, 0.50 CISP
ABA Certificate in Core Concepts and Ethics for Fiduciary Advisors	\$895	\$1,095	3.30	0.00	4.5 CTFA, 2.75 CCTS, 3.25 CRSP, 2.0 CSOP
ABA Certificate in Fiduciary Principles and Ethics	\$395	\$495	1.30	0.00	2.25 CTFA, 1.5 CCTS, CRSP, CSOP
ABA Certificate in Fiduciary	\$395	\$495	1.30	0.00	
Principles and Ethics	40.205	\$2.00E	12	0.00	2.25 CTFA, 1.5 CCTS, CRSP, CSOP
ABA Certificate in Integrated Wealth Planning and Advice	\$2,395	\$3,095		0.00	19.75 CTFA, 5.25 CISP, 4.75 CRSP, 0.75 CSOP
ABA Certificate in Trust Administration	\$895	\$1,195	5.30	0.00	7.75 CTFA, 2.75 CSOP, 1.50 CCTS, 0.75 CRSP
ABA Private Banker Certificate	\$3,495	\$4,595	28.30	0.00	23.5 CTFA; 11.75 CERP; 7 CRSP; 3.75 CSOP; 2.5 CISP; 0.75 CCTS
ABA Health Savings Account	\$795	\$1,095	3.30	0.00	5.25 CISP, CRSP, CTFA
	\$135	\$185	0.40	0.25	3.23 CI31 , CR31 , CITA
Account Acceptance and Termination	,				1.0 CSOP, CTFA(FID)
Alternative Investment Products	\$135	\$185	0.40	0.00	1.00 CRSP, CSOP, CTFA
Annuities	\$135	\$185	0.30	0.00	0.50 CRSP, CTFA

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
	\$135	\$185	0.54	0.00	
Applied Behavioral Finance					1.25 CTFA
Applying Fiduciary Principles and	\$135	\$185	0.30	0.00	0.75 CTFA, CCTS, CRSP, CSOP
	\$135	\$185	0.40	0.00	
Asset Allocation and Diversification					1.00 CRSP, CSOP, CTFA
Bond Selection and Analysis	\$135	\$185	0.50	0.00	1.0 CRSP, CSOP, CTFA(INV)
CTFA Exam Online Prep	\$895	\$1,045	NA	0.00	NA
Developing a Personalized Wealth	\$135	\$185	0.25	N/A	0.75 CTFA
Developing and Delivering a	\$135	\$185	0.25	0.00	
Compelling Personal Value					0.75 CTFA
	\$135	\$185	0.40	0.00	
Discretionary Distributions	¢105	¢105	0.40	0.00	1.0 CTFA(FID)
Duties and Powers of the Trustee	\$135	\$185	0.40	0.00	1.0 CSOP, CTFA(FID)
Economics & Markets	\$135 \$135	\$185 \$185	0.55	0.00	1.0 CRSP, CSOP, CTFA(INV)
Education Planning for Minors Effective Client Engagement Through	\$135	\$185	0.40	0.00	1.00 CTFA
	\$135	\$185	0.25	0.00	0.75 CTFA
Emotional Intelligence for Wealth Advisors	ψισσ	φιου	0.13	0.00	0.5 CTFA
Engaging in Multigenerational	\$135	\$185	0.25	0.00	0.0 0.17.
Conversations with Clients		·			0.75 CTFA
	\$135	\$185	0.25	0.00	
Engaging with Centers of Influence					0.5 CTFA
Environmental Liabilities of	\$135	\$185	0.25	0.00	0.50 CTFA
	\$135	\$185	0.45	0.00	
Estate and Probate Administration	¢125	¢10 <i>E</i>	0.45	0.00	1.00 CTFA
Estate Planning for the Business	\$135 \$135	\$185 \$185	0.45	0.00	1.0 CTFA(FP)
Estate Planning for the Marital Deduction	\$133	\$100	0.40	0.00	1.0 CTEA/TAY)
Deduction	\$135	\$185	0.30	0.00	1.0 CTFA(TAX)
Estate Planning Fundamentals	Ψ100	Ψ100	0.00	0.00	0.75 CTFA
Federal Estate Tax	\$135	\$185	0.35	0.00	0.75 CTFA
Fiduciary Compliance	\$135	\$185	0.20	0.00	0.5 CISP, CRSP, CSOP, CTFA
Fiduciary Ethics	\$135	\$185	0.35	0.00	0.75 CTFA, CCTS, CRSP, CSOP
Fiduciary Income Tax	\$135	\$185	0.55	0.00	1.25 CISP, CTFA(TAX)
Full Balance Sheet Advice	\$135	\$185	0.25	0.00	0.50 CTFA
Fundamentals of Insurance	\$175	\$225	1.10	0.00	1.0 CRSP, CTFA
Fundamentals of Life Insurance	\$175	\$225	0.55	0.00	1.0 CRSP, CTFA(FP)
Generation-Skipping Transfer Tax	\$135	\$185	1	0.00	1.25 CISP, CTFA(TAX)
Gift Strategy and Taxation	\$135	\$185	0.40	0.00	1.00 CRSP, CTFA
Importance of Proper Titling of Assets	\$135	\$185	0.20	0.00	0.50 CTFA
	\$135	\$185	1.10	0.00	
Individual Income Tax	#105	#105	0.00	0.00	1.50 CTFA
Individual Retirement Accounts	\$135	\$185	0.30	0.00	0.75 CISP, CRSP, CSOP, CTFA
Interacting with Financial Advisors -	\$135	\$185	0.20	0.00	0.5 CTFA
Introduction to Fiduciary Risk	\$135	\$185	0.25	0.00	
Management and Compliance					0.5 CTFA
Introduction to Integrated Planning	\$135	\$185	0.20	0.00	
and Advice					0.5 CTFA
Introduction to Investment	\$135	\$185	0.25	0.00	
Management	***	4.0-			0.5 CTFA, CCTS, CRSP, CSOP
Introduction to Trust Administration	\$135	\$185	0.35	0.00	0.75 CCTS, CSOP, CTFA
Investment Policy	\$135	\$185	0.35	0.25	0.75 CRSP, CSOP, CIFA
Investment Products	\$135	\$185	1	0.00	1.25 CRSP, CSOP, CIFA
Investment Strategies for Inherited	\$135	\$185	0.20	0.00	
w m	Ψ.00	Ψ100	0.20	0.00	0.50 CTFA

Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB	
	\$135	\$185	0.30	0.00		
Know Your Competition					0.75 CTFA	
Life Insurance Policies	\$135	\$185	0.30	0.00	0.75 CRSP, CTFA	
Managing Fiduciary Risk and	\$135	\$185	0.30	0.00	0.75 CISP, CRSP, CSOP, CTFA	
Managing the Dynamic Nature of	\$135	\$185	0.25	0.00		
Client Financial Needs	4	4.05			0.75 CTFA	
Mastering the Art of Inquiry	\$135	\$185	0.30	0.00	0.75 CTFA	
D. 11	\$135	\$185	0.35	0.00	0.75.000.0754	
Philanthropic Planning Planning Considerations for Life	\$135	\$185	0.37	0.00	0.75 CISP, CTFA	
Training Considerations for Life	\$135	\$185	0.45	0.00	0.75 CRSP, CTFA	
Planning for Retirement	Ψ100	Ψ100	0.43	0.00	1.00 CISP, CTFA	
Post-Mortem Tax Planning	\$135	\$185	1.14	0.00	1.5 CTFA	
Preparing the 706	\$135	\$185	0.30	0.00	0.75 CTFA	
Prudent Portfolio Management	\$135	\$185	0.25	0.00	0.50 CISP, CRSP, CSOP, CTFA(FID)	
Qualified Retirement Plans	\$135	\$185	0.50	0.00	1.00 CISP, CRSP, CTFA	
Selling Value	\$135	\$185	0.20	0.00	0.50 CTFA	
Special Needs Trusts	\$135	\$185	0.35	0.00	0.75 CTFA(FP)	
Stock Selection and Analysis	\$135	\$185	0.35	0.00	0.75 CRSP, CSOP, CTFA(INV)	
Structure Analysis and Advice	\$135	\$185	0.20	0.00	0.75 CTFA	
Sustainable and Responsible	\$135	\$185	0.25	0.00	0.50 CRSP, CTFA	
The Role of a Private Banker	\$95	\$135	0.23	0.00	0.5 CTFA	
Trust Fundamentals	\$135	\$185	0.30	0.00	0.75 CTFA, CRSP, CCTS	
Types of Trusts	\$135	\$185	0.30	0.00	0.75 CTFA	
Understanding and Explaining	\$135	\$185	0.41	0.00	1.00 CTFA	
Understanding Fiduciary Principles	\$135	\$185	0.25	0.00	0.75 CTFA; CISP; CRSP; CSOP	
Understanding Gender, Culture, and	\$135	\$185	0.25	0.00		
Generational Influences in	,	,			0.5.0754	
Managing Wealth					0.5 CTFA	
TRAINING SHORTS						
Converting Cash to Accrual-	\$75	\$95	cultural Lending 0.20	0.00		
adjusted Net Farm Income	Ψ/ 3	Ψ/5	0.20	0.00	0.5 CLBB	
Credit Analysis Enhancements Using						
an Accrual-adjusted Income	\$75	\$95	0.20	0.00		
Statement and Statement of Owner						
Equity	¢7.5	¢o.c	0.00	0.00	0.5 CLBB	
Importance of Preparing Accrual-	\$75	\$95	0.20	0.00	0.5.0100	
adjusted Income Statements Obstacles to Preparing an Accrual-	\$75	\$95	0.20	0.00	0.5 CLBB	
adjusted Income Statement	Ψ/3	Ψ/Ο	0.20	0.00	0.5 CLBB	
Practical Steps to Calculate Net	\$300	\$380	1.40	0.00		
Income and Owner Equity for	φουυ	φυου	1.40	0.00		
Agricultural Producers					2.5 CLBB	
	\$75	\$95	0.20	0.00		
Reconciling Owner Equity for	4,0	Ψ, σ	0.20	0.00		
Agricultural Businesses					0.5 CLBB	
	φ-z		oliance Lending	,		
Changed Loans: Is the Borrower Entitled to the Right of Rescission	\$75	\$95	0.18	0.00	0.50 CRCM, 0.50 CERP	
Consumer Loans: To Modify or	\$75	\$95	0.20	0.00	, •.•• •	
Refinance?		, -	-		0.50 CRCM, 0.50 CERP	
Fair Lending Implications for	\$75	\$95	0.26	0.00	ord order, did out	
Changing Loan Terms		,			0.75 CRCM, 0.75 CERP	
Filing CTRs for Multiple Transactions	\$75	\$95	0.21	0.00	one onen, and oam	
Conducted by A Single Transactor		,			0.50 CRCM, 0.50 CERP	
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Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
HMDA and CRA Reporting Requirements for Refinancing or Modifying Loans	\$75	\$95	0.25	0.00	0.50 CRCM, 0.50 CERP
How and When Do I Report Loan Changes in Terms Under FCRA?	\$75	\$95	0.16	0.00	0.50 CRCM, 0.50 CERP
Loan Modification or Refinance Flood Insurance Requirements	\$75	\$95	0.25	0.00	0.50 CRCM, 0.50 CERP
Processing Closed-End Real Estate- Secured Loan Notices of Error	\$75	\$95	0.20	0.00	0.50 CRCM, 0.50 CERP
Processing Credit Card Billing Errors and Unauthorized Use Claims	\$75	\$95	0.28	0.00	0.75 CERP, 0.75 CERP
Processing Debit Card Disputes and Errors	\$75	\$95	0.27	0.00	0.75 CRCM, 0.75 CERP
Real Estate Appraisal at Loan Modification or Refinance	\$75	\$95	0.22	0.00	0.50 CRCM, 0.50 CERP
Timely Decision Communication	\$75	\$95	0.19	0.00	0.50 CRCM, 0.50 CERP
Understanding and Processing	\$75	\$95	0.22	0.00	0.50 CRCM, 0.50 CERP
Understanding and Processing Open-End Line of Credit Disputes	\$75	\$95	0.23	0.00	0.50 CRCM, 0.50 CERP
Understanding Credit Card Billing	\$75	\$95	0.19	0.00	
Errors and Unauthorized Use	475	40.5	0.17	0.00	0.50 CRCM, 0.50 CERP
Understanding Debit Card Disputes	\$75	\$95	0.17	0.00	0.50 CRCM, 0.50 CERP
Understanding the Difference Between Complaints and Disputes	\$75	\$95	0.16	0.00	0.50 CRCM, 0.50 CERP
What is a Closed-End Real Estate- Secured Loan Notice of Error?	\$75	\$95	0.14	0.00	0.50 CRCM, 0.50 CERP
			Marketing		
Campaigns in Community Banking	\$75	\$95	0.10	0.00	0.25 CFMP
Case Study in Community Banking	\$75	\$95	0.18	0.00	0.50 CFMP
Connecting With Your Audience in Community Banking	\$75	\$95	0.17	0.00	0.50 CFMP
Content Opportunities in Community Banking	\$75	\$95	0.15	0.00	0.50 CFMP
Conversion in Community Banking	\$75	\$95	0.23	0.00	0.50 CFMP
Marketing in the Age of Distraction	\$300	\$380	1.23	0.00	2.25 CFMP
	1		Retail	,	
Body Language Basics – Part 1 & 2	\$500	\$660	1.20	0.00	NA
Body Language Basics – Part 1	\$300	\$380	048	0.00	NA
Body Language Mistakes & Gender Differences	\$75	\$95	0.18	0.00	NA
Learning a New Language	\$75	\$95	0.10	0.00	NA
Reading Body Language	\$75	\$95	0.12	0.00	NA
Understanding Nonverbal Communication	\$75	\$95	0.7	0.00	NA
Body Language Basics – Part 2	\$300	\$380	0.32	0.00	N/A
Body Language in Business	\$75	\$95	0.7	0.00	N/A
Four Steps to Better Body Language	\$75	\$95	0.7	0.00	N/A
Four Ways to Detect a Lie	\$75	\$95	0.9	0.00	N/A
Matching Your Words to Your Movement	\$75	\$95	0.9	0.00	N/A
Eight Essential Crisis Communication	\$75	\$95	0.20	0.00	0.50 CFMP
Five Reasons Why Online Appointment Scheduling is Essential	\$75	\$95	0.13	0.00	NA
Game Plan for a Healthy Branch Experience	Free	\$95	0.18	0.00	0.50 CFMP
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Course Name	Member	Non-Member	Hrs.	Credit HRS	ICB
The Retail Playbook You Need to Succeed	\$300	\$380	1 hr	0.00	1.25 CFMP
Tips for Winning One-on-One Meetings	\$75	\$95	0.10	0.00	0.25 CFMP
-		SANS Cy	bersecurity Tra	ining	
SANS Security Awareness Suite	\$55.00	\$75.00	0.35	0.00	1.0 CAFP, 1.0 CFSSP
SANS Security Awareness Interactive Games Suite	\$95.00	\$130.00	0.54	0.00	1.0 CAFP, 1.0 CFSSP
SANS CyberSecurity Compliance Suite	\$95.00	\$130.00	0.38	0.00	0.75 CAFP, 0.75 CFSSP
SANS Security Awareness - Special Considerations Suite	\$55.00	\$75.00	0.21	0.00	NA
SANS Data Securty IT Training Suite	\$55.00	\$75.00	0.19	0.00	0.5 CAFP, 0.5 CFSSP

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