



PRACTELL: TELLER TRAINING SYSTEM

SELF-PACED ONLINE COURSE



The Practical Teller Training Solution

14 to 16 Hours of Self-Paced Online Training

Learn the Important Principles of Telling in Six Interactive Units



This COMPLETE Teller Training System:

- Gives real-life examples for real-life experiences
- Increases customer satisfaction
- Reduces training time—gets tellers out to the line faster
- Offers over 200 topics on the basics of tellering, and much more
- Provides continuous self-testing of knowledge, topic by topic, and unit by unit
- Covers every critical teller responsibility

Benefits of the SELF-PACED ONLINE Course:

- Ready-to-use online system
- Shows front and back of checks to simulate real life environment
- Provides information on all aspects of tellering
- Emphasizes customer relations
- Focuses on teller operations and transactions
- Identifies security, fraud, and loss control principles
- Gives the basics of compliance and regulatory training
- Helps with frequently asked customer questions
- Final examination providing a standard measure of learning

PRACTELL Table Of Contents

- Introduction to Telling
- Cashing Checks
- Deposits
- Special Services
- Compliance
- Tricky Transactions
- Review Exercises
- General Information

Cost Per Registrant: \$225.00 Member / \$375.00 Non-member

Or Choose a Bank-Wide License (contact CFT for more information)

Please be advised that there is a \$14.00 individual registration fee for all classes.

COMPLETION TIME / CREDIT HOURS / WITHDRAWAL POLICY

You have 35 days from the start date to complete this course. You will receive 1 credit hour for a passing grade of 80% or better. No withdrawal is accepted once you have registered for this self-paced online course.

Contact CFT at (305) 237-3051 for more information, or visit our website at www.cftintl.org