## **ABA eLEARNING SELF PACED ONLINE COURSES**

ABA's self-paced online course library of cost-effective banking, business, and trust courses deliver concepts that can be immediately applied on the job. ABA elearning provides enhanced support with tools like our unique, role-based training roadmaps that guide users through a proven training path; blended learning extensions that enable immediate facilitated practice and application of learning in a classroom environment; and world-class implementation support that ensures the success of your training program. Enroll for individual courses, sets of courses offered as certificates, or contact us for contract pricing (bank-wide license). Please be advised that there is a \$10.00 - \$12.00 individual registration fee for all elearning classes.

	<u>Business Lei</u>	Non		Credit HRS	
Course Name	Member	Member	Hrs.	AIB/CFT	ICB
ABA Small Business Banker Certificate Curriculum	\$595	\$795	19.75	1.25	0.00
redit Products for Small Businesses	\$95	\$130	1	0.00	0.00
undamentals of Small Business Banking	\$95	\$130	2.25	0.25	0.00
ntroduction to Analyzing Financial Statements	\$95	\$130	2.5	0.25	3.25 CLBB, CTFA (FP)
Overview of Financial Statements	\$95	\$130	2	0.25	5.0 CTFA (FP), CLBB
Small Business Borrowing	\$95	\$130	1	0.00	0.00
	General Banking	<u>Knowledge</u>			
ABA Bank Service Provider Certificate Curriculum	\$595	\$795	25	1.50	0.00
Banking Today	\$95	\$130	2.5	0.25	0.00
thical Issues for Bankers	\$95	\$130	1.5	0.00	1.75 All
Inderstanding Bank Products	\$95	\$130	2	0.25	0.00
	Management and				
ABA Supervisor Certificate Curriculum	\$595	\$795	18.5	1.75	0.00
BA Team Leader Certificate Curriculum	\$595	\$795	17.5	2.25	0.00
Coaching for Success	\$95	\$130	2	0.25	0.00
Corrective Action	\$95	\$130	2	0.25	0.00
liring the Best	\$95	\$130	2	0.25	0.00
Anaging Employee Relations	\$95	\$130	3	0.25	0.00
Managing Employee Performance	\$95	\$130	3.5	0.25	0.00
Rewards and Recognition	\$95	\$130	2	0.25	0.00
	etail Banking and Co				
(NEW" ABA Universal Banker Certificate Curriculum	\$595	\$795	22.5	N/A	0.00
ABA Bank Teller Certificate Curriculum	\$595	\$795	30	2.25	0.00
NEW" ABA Branch Manager Certificate Curriculum ABA Call Center Representative Certificate Curriculum	\$995	\$1,295	38.25	N/A	0.00
Will Be Retired as of 8/21/15	\$595	\$795	30	2.25	0.00
ABA Customer Service Representative Certificate Curriculum	\$595	\$795	29.25	2.25	0.00
ABA Personal Banker Certificate Curriculum	\$595	\$795	41.75	2.50	0.00
Consumer Credit Products	\$95	\$130	1.5	0.00	0.00
undamentals of Consumer Lending	\$95	\$130	3	0.25	7.25 CLBB
ntroduction to IRAs	\$95	\$130	0.5	0.00	0.75 CISP, CRSP, CSOP, CTFA (FP)
Personal Tax Return Analysis	\$95	\$130	6	0.50	7.25 CLBB, CTFA (FP)
Referring Insurance & Annuity Clients	\$95	\$130	1.5	0.00	0.00
Referring Investment Clients	\$95	\$130	0.5	0.00	0.00
Referring Trust Clients	\$95	\$130	0.66	0.00	0.00
Revitalizing Customer Service: Part 1 and Part 2	\$95	\$130	2.5	0.25	0.00
Robbery & Bank Security	\$95	\$130	0.75	0.00	0.00
Feller Basics Curriculum	\$150	\$200	6	0.50	0.00
Bu	siness and Retail Sale	es and Mark	eting		
Building and Retaining Customer Relationships: Part 1 & Part 2	\$95	\$130	1.5	0.00	0.00
Calling on Small Business Customers	\$95	\$130	1.5	0.00	0.00
Cross-Selling Deposit Products	\$95	\$130	2	0.25	0.00
Deposit Products for Small Business	\$95	\$130	0.5	0.00	0.00
ffective Client Referrals	\$95	\$130	1.5	0.00	2.0 CLBB
event Based Selling Curriculum	\$95	\$130	1	0.00	1.0 CFMP
ntroduction to Relationship Selling	\$95	\$130	2.5	0.25	0.00
Qualifying Mortgage Prospects	\$95	\$130	2	0.25	0.00
Relationship Selling to Small Business Customers	\$95	\$130	1.5	0.00	0.00
Retirement Products for Small Businesses	\$95	\$130	2	0.25	0.00
Sales Coaching Curriculum	\$95	\$130	1	0.00	1.25 CFMP
Servicing and Growing Small Business Relationships	\$95	\$130	1	0.00	0.00
Successful Sales Campaigns Fele-consulting: Parts 1 and 2	\$95	\$130	2	0.25	0.00
	\$95	\$130	1.5	0.00	0.00
	Workplace Fund		-	0.67	
Essentials of Workplace Conduct	\$95	\$130	2	0.25	0.00
Dealing Effectively with Co-workers	\$95	\$130	3	0.25	0.00
	60F	\$130	3	0.25	0.00
	\$95	¢120	2	0.25	0.00
Managing Change	\$95	\$130	2		0.00
Managing Change Managing Time at Work	\$95 \$95	\$130	2	0.25	0.00
mproving Productivity Vanaging Change Vanaging Time at Work Veetings That Work Presentation Skille	\$95 \$95 \$95	\$130 \$130	2 1	0.25 0.00	0.00
Vanaging Change Vanaging Time at Work Veetings That Work Presentation Skills	\$95 \$95 \$95 \$95 \$95	\$130 \$130 \$130	2 1 2	0.25 0.00 0.25	0.00 0.00
Vanaging Change Vanaging Time at Work Veetings That Work Presentation Skills Effective Communication	\$95 \$95 \$95 \$95 \$95 \$95	\$130 \$130 \$130 \$130 \$130	2 1 2 2	0.25 0.00 0.25 0.25	0.00 0.00 0.00
Aanaging Change Aanaging Time at Work Aeetings That Work Iresentation Skills ffective Communication	\$95 \$95 \$95 \$95 \$95 \$95 \$95	\$130 \$130 \$130 \$130 \$130 \$130	2 1 2	0.25 0.00 0.25	0.00 0.00
Vanaging Change Vanaging Time at Work Veetings That Work Presentation Skills Ffective Communication Effective Written Communication	\$95 \$95 \$95 \$95 \$95 \$95 \$95 <b>Frontline Com</b>	\$130 \$130 \$130 \$130 \$130 \$130 <b>pliance</b>	2 1 2 2 3	0.25 0.00 0.25 0.25 0.25	0.00 0.00 0.00 0.00
Vanaging Change Vanaging Time at Work Veetings That Work Presentation Skills Effective Communication Effective Written Communication Bank Protection Act	\$95 \$95 \$95 \$95 \$95 \$95 \$95 <b>Frontline Com</b> \$35	\$130 \$130 \$130 \$130 \$130 <b>\$130</b> <b>\$130</b> <b>\$155</b>	2 1 2 2 3 0.25	0.25 0.00 0.25 0.25 0.25 0.25	0.00 0.00 0.00 0.00 0.00
Managing Change Managing Time at Work Meetings That Work Presentation Skills Siffective Communication Siffective Written Communication Bank Protection Act Elder Financial Abuse	\$95 \$95 \$95 \$95 \$95 \$95 <u>Frontline Com</u> \$35 \$55	\$130 \$130 \$130 \$130 \$130 <b>spliance</b> \$55 \$75	2 1 2 3 0.25 0.5	0.25 0.00 0.25 0.25 0.25 0.25 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.50 CRCM, CTFA(FP)
Vanaging Change Vanaging Time at Work Veetings That Work Presentation Skills Effective Communication Effective Written Communication Bank Protection Act	\$95 \$95 \$95 \$95 \$95 \$95 \$95 <b>Frontline Com</b> \$35	\$130 \$130 \$130 \$130 \$130 <b>\$130</b> <b>\$130</b> <b>\$155</b>	2 1 2 2 3 0.25	0.25 0.00 0.25 0.25 0.25 0.25	0.00 0.00 0.00 0.00 0.00

### ABA eLEARNING SELF PACED ONLINE COURSES (continued)

		e (continue			
Reg Z Adjustable Rate Mortgages	\$55	\$75	0.5	0.00	0.00
Reg Z Advertising	\$55	\$75	0.5	0.00	0.50 CFMP
Reg Z Credit Cards	\$55	\$75	0.5	0.00	0.75 CLBB
Reg Z Private Higher Education Loans	\$55	\$75	0.5	0.00	0.50 CLBB
Reg Z HOEPA and High-Cost Mortgage Loans	\$95	\$130	1	0.00	1.00 CLBB
Reg Z HELOCs (Open-End Credit)	\$55	\$75	0.5	0.00	0.75 CLBB
Reg Z Installment and Home Equity Loans (Closed-End Credit)	\$55	\$75	0.5	0.00	0.75 CLBB
Reg Z Mortgages(Closed-End Credit)	\$55	\$75	0.5	0.00	0.50 CLBB
Reg Z Non Home Secured (Open-End Credit)	\$55	\$75	0.25	0.00	0.50 CLBB
Reg Z Overview	\$95	\$130	1	0.00	1.00 CLBB
Reg Z Reverse Mortgages	\$55	\$75	0.5	0.00	0.50 CLBB
Reg Z Right of Rescission	\$55	\$75	0.5	0.00	0.75 CLBB
		\$75	0.75	0.00	
Reserve Requirements (Reg D) for Depository Institutions	\$55				0.00
Serving your Military Customer	\$55	\$75	0.25	0.00	0.00
JSA PATRIOT Act	\$55	\$75	0.5	0.00	0.75 CCTS, CFSSP, CSOP
Regulatory Compliance for Bank Marketers Curriculum	\$125	\$160	9.5	0.00	0.5 CCTS,CFMP,CFSSP; 2.75CSOP,6.50
Regulatory Compliance for Call Center Reps Curriculum	\$125	\$160	9	0.50	0.00
Regulatory Compliance for Consumer Lenders Curriculum	\$125	\$160	9.25	0.50	0.00
Regulatory Compliance for Customer Service Reps Curriculum	\$125	\$160	8.25	0.50	0.00
Regulatory Compliance for Financial Managers Curriculum	\$125	\$160	5.25	0.00	1.5 CFTA (FID) 2.0 CLBB, 2.75CCTS, CSOP, 5.0C
Regulatory Compliance for Personal Bankers Curriculum	\$125	\$160	13.75	0.50	0.00
Regulatory Compliance for Tellers Curriculum	\$125	\$160	8.5	0.50	0.00
• • •	onal Complia			0.00	0.00
BA Certificate in Lending Compliance Curriculum	\$1995	\$2495	26.5	0.00	
Anatomy of a Regulation for Compliance Professionals	\$275	\$375	1.4	0.00	2.0 CRCM
Community Reinvestment Act, Community Bank for Compliance Professionals	\$275	\$375	1.4	0.00	2.0 CRCM 2.0 CRCM, CLBB
Community Reinvestment Act, Large Bank for Compliance Professionals	\$275	\$375	1.6	0.00	2.0 CRCM, CLBB
Credit Card Regulations for Compliance Professionals	\$275	\$375	1.66	0.00	2.0 CRCM
Elements of a Compliance Program for Compliance Professionals	\$275	\$375	1.66	0.00	2.5 CRCM
Equal Credit Opportunity Act (ECOA) for Compliance Professionals	\$275	\$375	2.5	0.00	3.0 CRCM
Fair Credit Reporting Act (FCRA) for Compliance Professionals	\$275	\$375	2.5	0.00	3.0 CRCM
Unfair, Deceptive, or Abusive Acts or Practices (UDAAP) for Compliance Professionals	\$275	\$375	1.66	0.00	2.0 CRCM
Home Mortgage Disclosure Act (HMDA) for Compliance Professionals	\$275	\$375	2	0.00	2.5 CRCM
oans to Insiders (Reg O) for Compliance Professionals	\$275	\$375	1	0.00	1.0 CRCM, CLBB
National Flood Insurance Regulations for Compliance Professionals	\$275	\$375	1	0.00	1.25 CRCM
		\$375	2.5	0.00	
Reg Z Closed-End Credit for Compliance Professionals	\$275				3.0 CRCM
Reg Z Open-End Credit for Compliance Professionals	\$275	\$375	1.66	0.00	2.0 CRCM
Real Estate Settlement Procedures Act (RESPA) for Compliance Professionals	\$275	\$375	2	0.00	2.5 CRCM
Servicemembers Civil Relief Act (SCRA) for Compliance Professionals	\$275	\$375	1.66	0.00	2.0 CRCM
ABA Comm	nercial and B	usiness Ban	king		
Evaluating & Structuring Commercial Loans: A Decision Tree Approach	\$600	\$875	0.00	TBD	TBD
Level 1: Understanding Business Borrowers	\$150	\$200	6.5	0.50	8.0 CLBB
Level 2: Analyzing Business Financial Statement and Tax Returns	\$150	\$200	6.5	0.50	8.0 CLBB
Level 3: Analyzing Personal Financial Statements and Tax Returns	\$150	\$200	6.0	0.50	
					7.25 CLBB
Level 4: Qualitative Analysis and Determining a Credit Risk Rating	\$150	\$200	6.5	0.50	8.0 CLBB
Level 5: Loan Structuring, Documentation, Pricing and Problems Loans	\$150	\$200	7.5	0.50	9.0 CLBB
RMA Comm	nercial and B	usiness Bar	nking		
<u>The Le</u>	ending Decisi	on Process			
RMA Lending Decision Process Curriculum	\$720	\$1,440	41	TBD	49.75 CLBB
Series 1: Evaluating Industry, Markets and Management	\$100	\$200	4	0.00	5.0 CLBB
Series 2: Evaluating Quality of the Borrower's Financial Reports	\$100	\$200	5	0.00	6.0 CLBB
Series 3: Analyzing the Company's Financial Performance and Condition	\$200	\$400	12	0.00	14.5 CLBB
Series 4: The Cash Cycle, Seasonality, and Discovering Borrowing Causes and					
Repayment Sources	\$150	\$300	8	0.00	9.75 CLBB
Series 5: Analyzing Cash Flow Statement and Measuring Repayment Ability	\$150	\$300	6	0.00	7.25 CLBB
eries 5: Analyzing Cash How Statement and Measuring Repayment Abinty	\$150	\$300	6	0.00	7.25 CLBB 7.25 CLBB
	ending Decisi		0	0.00	7.25 0200
			24	TOD	0.00
Complete CRE Lending Decision Process Series (1-6)	\$720	\$1,440	21	TBD	0.00
Series 1: Types of CRE Loans, Risk Areas, and Performance Drivers	\$125	\$250	2.5	0.00	3.0 CLBB
Series 2: The CRE Underwriting Process	\$125	\$250	3.25	0.00	4.0 CLBB
Series 3: Financing Different Types of Commercial Properties	\$125	\$250	2.5	0.00	3.0 CLBB
Series 4: Understanding and Evaluating Leases, Appraisals, and Environmental	\$175	\$350	3.5	0.00	4.25 CLBB
Assessments					
Series 5: Loan Structure and Documentation Considerations	\$125	\$250	3.25	0.00	4.0 CLBB
Series 6: Construction Lending	\$175	\$350	6	0.00	7.25 CLBB
	All Regs				
Appraisal Procedures	\$95	\$130	1	0.00	0.00
Completing the HUD 1	\$95	\$130	1	0.00	0.00
Discovering FHA Programs	\$95	\$130	1.5	0.00	0.00
Elements of Title Insurance	\$95	\$130	1	0.00	0.00
Essentials of Mortgage Lending	\$95	\$130	1.5	0.00	0.00
Processing Income and Assets	\$95	\$130	1	0.00	0.00
Explaining Loan Modifications Gathering the Facts on Mortgage Fraud Processing and Underwriting Credit Processing Income and Assets	\$95 \$95 \$95 \$95	\$130 \$130 \$130 \$130 \$130	1 1 1 1	0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00

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## ABA eLEARNING SELF PACED ONLINE COURSES (continued)

	Wealth Manageme	nt and Trus	t		
	Trust Ethi		—		
A Guide to Ethics for Trust Professionals	\$275	\$375	TBD	0.00	3.0 CTFA (ETH)
A Guide to Ethics in Fiduciary & Trust Activities	\$95	\$130	0.35	0.00	0.75 CTFA (ETH)
A Guide to Ethics in Financial Planning	\$95 \$95	\$130 \$130	0.2	0.00	0.5 CTFA (ETH)
A Guide to Ethics in Investments A Guide to Ethics in Tax Law & Tax Planning	\$95	\$130	0.4	0.00	1.25 CTFA (ETH) 0.5 CTFA (ETH)
	Trust Fundam		0125	0.00	0.0 0
Trust Fundamentals Suite Curriculum	\$750	\$999	9	0.00	0.00
Introduction to Estate Planning	\$335	\$450	3.5	0.00	4.5 CTFA (TAX), CISP
Introduction to Investment Management	\$335	\$450	3.5	0.00	4.5 CTFA(INV), CCTS, CRSP, CSOP
Introduction to Trust Administration	\$335	\$450	2	0.00	3.25 CTFA (FID), CCTS, CSOP
Account Acceptance and Termination	tate Planning and T \$175	\$225	TBD	0.00	1.0 CSOP, CTFA (FID)
Basic Characteristics of a Trust	\$175	\$225	TBD	0.00	1.0 CSOP, CTFA (FID)
Discretionary Distributions	\$175	\$225	TBD	0.00	1.0 CTFA (FID)
Duties and Powers of the Trustee	\$175	\$225	TBD	0.00	1.0 CSOP, CTFA (FID)
Estate and Guardian Administration	\$175	\$225	TBD	0.00	1.0 CSOP, CTFA (FID)
Estate Planning to Achieve Client Goals	\$175 \$175	\$225 \$225	TBD TBD	0.00	1.0 CTFA (FP) 1.0 CISP, CTFA (TAX)
Estate Planning for Charitable Giving Estate Planning for the Marital Deduction	\$175	\$225	TBD	0.00	1.0 CTFA (TAX)
Estate Planning solutions for the Business Owner	\$175	\$225	TBD	0.00	1.0 CTFA (FP)
Fiduciary Law	\$175	\$225	TBD	0.00	1.0 CISP, CRSP, CSOP, CTFA (FID)
A Guide to Ethics in Fiduciary and Trust Activities	\$95	\$130	0.35	0.00	0.75 CTFA (ETH)
Minimizing Fiduciary Risk and Litigation	\$175	\$225	TBD	0.00	1.0 CISP, CRSP, CSOP, CTFA (FID)
Special Needs Trusts	\$175	\$225	TBD	0.00	1.0 CTFA (FP)
Asset Allocation and Portfolio Management	Investment Pla \$175	s225	TBD	0.00	1.0 CRSP, CSOP, CTFA (INV)
Asset Allocation and Portfolio Management Bond Selection and Analysis	\$175	\$225	TBD	0.00	1.0 CRSP, CSOP, CTFA (INV) 1.0 CRSP, CSOP, CTFA (INV)
Economics & Markets	\$175	\$225	TBD	0.00	1.0 CRSP, CSOP, CTFA (INV)
Fundamentals of Alternative Investment Products	\$175	\$225	TBD	0.00	1.0 CRSP. CSOP. CTFA (INV)
A Guide to Ethics in Investments	\$95	\$130	0.4	0.00	1.25 CTFA (ETH)
Investment Policy	\$175	\$225	TBD	0.00	1.0 CRSP. CSOP. CTFA (INV)
Investment Products Prudent Portfolio Management	\$175 \$175	\$225 \$225	TBD TBD	0.00	1.0 CRSP. CSOP. CTFA (INV) 1.0 CISP, CRSP, CSOP, CTFA (FID)
Stock Selection and Analysis	\$175	\$225	TBD	0.00	1.0 CRSP, CSOP, CTFA (FID)
	Tax Law and Tax		100	0.00	
Fiduciary Income Tax	\$175	\$225	TBD	0.00	1.0 CISP, CTFA (TAX)
Generation-Skipping Transfer Tax	\$175	\$225	TBD	0.00	1.0 CISP, CTFA (TAX)
Gift Taxation	\$175	\$225	TBD	0.00	1.0 CISP, CTFA (TAX)
A Guide to Ethics in Tax Law & Tax Planning	\$95	\$130	0.25	0.00	0.5 CTFA (ETH)
How Trusts are Taxed Planning for Estate Tax	\$175 \$175	\$225 \$225	TBD TBD	0.00	1.0 CTFA (TAX) 1.0 CISP, CTFA (TAX)
Understanding Transfer Tax	\$175	\$225	TBD	0.00	1.0 CISP, CTFA (TAX)
	Financial Pla				
Education Planning Solutions for Minors	\$175	\$225	TBD	0.00	1.0 CISP, CRSP, CTFA (FP)
Estate Planning for IRAs and Qualified Plan	\$175	\$225	TBD	0.00	1.0 CISP, CTFA (FP)
Fundamentals of Life Insurance	\$175	\$225	TBD	0.00	1.0 CRSP, CTFA (FP)
A Guide To Ethics in Financial Planning	\$95 \$175	\$130 \$225	0.2 TBD	0.00	0.5 CTFA (ETH) 1.0 CTFA (TAX)
Income Tax Planning Introduction to Planning for Retirement Assets	\$175	\$225	TBD	0.00	1.0 CISP, CRSP, CTFA (FP)
Managing Life Insurance Policies	\$175	\$225	TBD	0.00	1.0 CRSP, CTFA (FP)
Types of Insurance	\$175	\$225	TBD	0.00	1.0 CTFA (FP)
	Software S	<u>kills</u>			
Project Management Fundamentals: Second Edition	\$75	\$100		0.25	0.00
Microsoft Office 2007: : \$75 Members / \$99 Non Members	s (Per Individual Cou	urse Under	Each Level)		
Microsoft Office 2007: Beginning Access Microsoft Office 2007: Advanced Access				N/A	N/A
Microsoft Office 2007: Advanced Access Microsoft Office 2007: Access for the Power User				N/A N/A	N/A N/A
Microsoft Office 2007: Beginning Excel				N/A	N/A
Microsoft Office 2007: Advanced Excel Microsoft Office 2007: Excel for the Power User				N/A N/A	N/A N/A
Microsoft Office 2007: Excertor the Power oser				N/A N/A	N/A N/A
Microsoft Office 2007: Advanced Outlook				N/A	N/A
Microsoft Office 2007: Outlook for the Power User Microsoft Office 2007: Beginning PowerPoint				N/A N/A	N/A N/A
Microsoft Office 2007: Advanced PowerPoint				N/A	N/A
Microsoft Office 2007: Beginning Word Microsoft Office 2007: Advanced Word				N/A N/A	N/A N/A
Microsoft Office 2007: Advanced Word Microsoft Office 2007: Word for the Power User				N/A N/A	N/A N/A
Microsoft Office 2010: : \$75 Members / \$99 Non Member	s (Per Individual Cou	urse Under	Each Level)		
Microsoft Office 2010: Beginning Access				N/A	N/A
Microsoft Office 2010: Advanced Access Microsoft Office 2010: Beginning Excel				N/A N/A	N/A N/A
Microsoft Office 2010: Beginning Excel				N/A N/A	N/A N/A
Microsoft Office 2010: Power User Excel				N/A	N/A
Microsoft Office 2010: Beginning Outlook Microsoft Office 2010: Advanced Outlook				N/A N/A	N/A N/A
Microsoft Office 2010: Beginning PowerPoint				N/A N/A	N/A N/A
Microsoft Office 2010: Advanced PowerPoint				N/A	N/A
Microsoft Office 2010: Beginning Word Microsoft Office 2010: Advanced Word				N/A N/A	N/A N/A
merosore once 2020. Advanced word				19/A	11/2

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\$365	Live Plus OnDemand Weblinks – Attend the live event plus receive unlimited, online playback for the next 6 months. In addition to the live program, you receive a web address for online viewing after the live event.
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6 month unlimited*	N/A	\$4950			
12 month unlimited*	N/A	\$8250			

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TITLE	DATE	TIME
BSA Series: New CDD Rules: Policy, Procedures, and Regulation Changes	01/09/2015	TBA
IRA Update	01/13/2015	11:00AM
Dealing with Subpoenas, Summonses, Garnishments, Tax Levies, Etc.	01/15/2015	11:00AM
Handling Loan Applications – Required Training for Loan Originators	01/21/2015	2:30PM
How to Use Business Resolutions and Authorizations to Protect your Financial Institution	01/22/2015	11:00AM
Call Report for Banks – Recent Changes, Highlights, and Pitfalls	02/03/2015	11:00AM
Non-Resident Aliens	02/06/2015	11:00AM
What to do When a Customer Dies	02/12/2015	11:00AM
Regulation CC – Check Holds	02/17/2015	11:00AM
Bank Call Report Prep for Beginners – 5 Part Series	02/23/2015	11:00AM
Fair Lending and Reg B for the Frontline	02/24/2015	2:30PM
Legal Liabilities When Check Fraud Occurs	02/26/2015	11:00AM
Bank Call Report Prep for Beginners – Part 2	03/02/2015	11:00AM
Bank Call Report Prep for Beginners – Part 3	03/09/2015	11:00AM
Notary Public	03/12/2015	11:00AM
BSA Series	03/13/2015	ТВА
Bank Call Report Prep for Beginners – Part 4	03/16/2015	11:00AM
Writing a New Accounts Procedures Manual	03/17/2015	11:00AM
Fair Lending and the CFPB in Underwriting, Servicing, & Collections	03/18/2015	2:30PM
Health Savings Accounts	03/19/2015	11:00AM
Living Trust Documents	03/19/2015	2:30PM
Bank Call Report Prep for Beginners – Part 5	03/23/2015	11:00AM
Power of Attorney	03/26/2015	2:30PM
Opening New Accounts I – Consumer Accounts	04/02/2015	11:00AM
Call Report – Lending Schedules for Banks	04/09/2015	11:00AM
BSA Series	04/10/2015	ТВА
Understanding Signature Cards and Account Agreements	04/14/2015	2:30PM
Reg E – How Expensive is a Compliance Mistake	04/16/2015	2:30PM
Opening New Accounts II – Business Accounts	04/22/2015	11:00AM
Opening New Accounts III – Trust and Minor Accounts	04/29/2015	11:00AM
Right of Setoff	05/07/2015	11:00AM
BSA Series	05/08/2015	ТВА
HMDA Reporting Mistakes	05/13/2015	2:30PM
RC-C Loan Codes for the Call Report (One Hour)	05/14/2015	11:00AM
CRA Nuts & Bolts	06/02/2015	2:30PM
Advanced Business Accounts	06/03/2015	2:30PM
Teller Compliance Issues: UCC 3 and 4, CTRs, and Reg CC	06/10/2015	2:30PM
Dealing with Subpoenas, Summonses, Garnishments, Tax Levies	06/25/2015	11:00AM